

# Supra Support Changes

Have your key's serial number ready when you call



As of December 31, 2009, when you contact Supra for support, you will be asked to enter your key's serial number so you can be automatically routed to the correct support representative, which should save you time.

To find the serial number for your key:

- If you have a Supra KEY, please turn the key over to locate the key serial number.
- If you have eKEY software on your smart phone or PDA, here are instructions on how to locate your serial number:
  1. Palm based eKey >> Open the eKEY application. The very first screen will state the key number and whether or not the key is updated.
  2. Windows Mobile based eKey >> Open the eKey Suite and select Options in the lower right hand corner of the screen and then choose "About".
  3. Blackberry based eKey >> Open the eKey application, Press the Blackberry Menu Button (the one with the cluster of dots) and choose "About".