RMLSweb and the iPad (Operating system version 4.2)

Guest post by Terry Romel, RMLS™ Help Desk Manager

With the recent release of the new iPad operating system (Version 4.2) some important changes occurred in the way the iPad interacts with RMLS*web*.

As you may recall from my last iPad post, RMLS*web* works best with Internet Explorer 6+. All of the RMLS*web* system functionality is available and fully supported on IE 6+ (although honestly you should be well past IE 6 by now). Obviously the iPad does not use IE as a browser, and that immediately created some challenges when using the iPad with RMLS*web*. In fact the challenges were so diverse the decision was made to re-direct the iPad browser (typically Safari) to the RMLS™ mobile site, to ensure the iPad user wouldn't be tasked with dealing with the challenges. This was not a popular decision with iPad users but was really necessary due to substantial data integrity issues when using RMLS*web*.

With this OS update, and based on substantial testing by RMLS™ technical staff, we are confident that some of the core RMLS*web* functionality lacking in the first iPad operating system is now working as it should. That is not to say that the entire RMLS*web* system works with the iPad, but simply that it is more functional with this operating system update than it was before. As such, it was decided to remove the automatic re-direct to the RMLS™ mobile site and allow the iPad access to logging in to the RMLS*web* site. There are still inconsistencies in several areas of RMLS*web*, but most Search

functions work as expected and most importantly return an accurate set of search results.

Please keep in mind that while we certainly agree that the iPad is a wonderful new tool that fits well in the real estate space and undoubtedly has many other benefits for our Realtor® subscribers, accessing RMLS*web* and expecting full functionality is just not yet possible. As we move forward in the evolution of RMLS*web* you will see more functionality available through the iPad.

If you have any specific questions about what does and does not work with the iPad and RMLS*web* please contact the RMLS™ Help Desk. The RMLS™ Help Desk is available 8AM-7PM Mon-Thursday; 8AM-5PM Friday & 10AM-2PM Saturday. Call 503-872-8002 or 877-256-2169 (toll-free).