

# February Improvements and Upcoming Releases on RMLSweb

New features and enhancements to RMLSweb are implemented regularly, including during our monthly scheduled outages.

Here are some of the changes we implemented in February to improve the site for subscribers...

## Map Checked Switched to Bing Maps

RMLS™ is continuing to switch its map systems over to Bing Maps, and this month we've integrated Bing with the map checked feature of RMLSweb.

This means that when plotting multiple listings on a map for a client tour, the map will match other mapping features on RMLSweb and their enhanced map performance.

This is the third of a series of five rollovers into Bing. Our final two changes will be to switch the Listing Load mapping module to Bing, followed by switching Map Search. Look for the complete transformation in coming months!

## RMLS™ Inventory on Desktop

Perhaps you've already noticed this new feature on the left sidebar of the RMLSweb desktop: we've added a feature showcasing collective listing data. In a glance, subscribers can see just how many active listings are in RMLSweb, the number of sold listings for the last 12 months, the dollar value those listings represent, and the total number of listings in the system. The numbers are updated daily.

## Shorter Session Times

Starting this week, subscribers logging in to RMLSweb will be automatically logged out after 90 minutes of inactivity. This

is a shorter session time than the site had previously (four hours), but we're making the change based on some of the initial findings of our unauthorized access project on RMLSweb.

We've also got some exciting developments coming soon in March...

#### **Chat with RMLS™**

We will be adding a new way to contact RMLS™—chat! Access RMLS™ staff online by clicking the chat button at the top of the right sidebar. A chat window will open, and staff will assist you shortly.

Representatives from Help Desk, Training, Accounting, and Front Desk/Membership will be available during normal RMLS™ business hours. During the times when no staff is available, the pop-up window will allow you to send an email, and a representative will be in touch as soon as possible.

#### **RMLS.com Facelift**

Our client-facing website, RMLS.com, will have a new look starting March 5th! We think you'll like what you see. Besides the new look, consumers will now be able to search listings by *either* an address or MLS number.

As Gail Hare, Executive Vice President, posted last week, the RMLS™ Board of Directors recently made tablet and browser compatibility for RMLSweb the number one priority for our technical team this year. Look to the RMLS Blog and RMLSweb desktop for updates as that major project progresses.

If you have any questions regarding these changes, email Help Desk at [helpdesk@rmls.com](mailto:helpdesk@rmls.com) or call us at (503) 872-8002, or outside the Portland area at (877) 256-2169.