

RMLS™ Board Vote Changes Default SentiLock Access Hours



The RMLS™ Board of Directors recently voted to change the default lockbox hours on SentiLock lockboxes to 8am to 9pm Pacific. Board members heard feedback from fellow REALTORS® about the original SentiLock default hours of 9am to 8pm being insufficient for some showings.

Subscribers, if you wish to provide the expanded access hours on your lockboxes as soon as possible, you will need to do the following:

- Renew your SentiCard® in a RAD or SentiCard® reader
- Insert your SentiCard® in your lockbox(es)
- The lockbox will make a series of beeps. When finished, remove your SentiCard®!

Want access times that differ from the RMLS™ default of 8am to 9pm? You'll need to do the following:

- Insert your SentiCard® into your SentiCard® reader at a computer with internet access.
- Log in to SentiCard® Utility using your SentiLock ID and password.
- Click "Customize a Lockbox" on the main menu.
- Select the lockbox you would like to customize, and click "Continue."
- Under "Lockbox Settings," use the "Access Times" button to select the access times you would like.
- *Don't forget to save your changes!* "Save Changes" is located at the bottom of the "Lockbox Settings" window.
- SentiCard® Utility will update your SentiCard® with

these changes. Once the updates are complete, the green status bar will appear.

- Remove the SentiCard® and insert it into the lockbox you wish to update.
- **If you would like these new hours to remain on the box after you remove the shackle, make sure to uncheck the “Auto Reset to Defaults After Shackle Release” box at the bottom of the “Custom Lockbox Settings” screen.**

We hope subscribers will find the expanded default showing hours useful!