The Report Issue Button on RMLS*web*, One Year Later

RMLS™ introduced the Report Issue button to report discrepancies on RMLS*web* listings along with other system improvements last January. One year after its release we have received over 4,000 issue reports, and the button has helped us ensure accurate data. The Report Issue emails that we've received are filled with the necessary information in order to correct the data in less time, which saves time for everyone.

As you are looking at listings in the Agent Full and Data Only reports and encounter any data inaccuracies, you can notify us by clicking on the Report Issue button at the bottom of each listing in the right hand corner.

When you click on this button a pop-up screen will appear. Check off the type of issue you would like to report, adding additional comments that will assist us in evaluating the issue.

After you have completed the form, click on Submit to send the information to RMLS™. We will investigate the issue(s), contact the listing agent, and have the data corrected.

Here are the numbers of reports we've seen by month, and by type (February-December 2013):

Month	Number of Reports
February	400
March	464
April	450
May	387
June	373
July	452
August	360
September	332
October	408
November	295
December	224
TOTAL	**4,145**

Type	Number of Reports
Other	1,148
Photo Issue	562
Status	539
Property Type	376
Owner Name	292
Remarks	233
Multiple Issues	233
Personal Promotion	204
No Showing	189
Area	171
Year Built	108
Address	64
Tax	26
TOTAL	4,145

As you can see, many inaccuracies have been corrected in less than a year and your continued use of the Report Issue button will help keep data accurate in RMLSweb. If you have any questions regarding data accuracy, please contact me (Vallerie Bush) or Wanda Kennedy at dataaccuracy@rmls.com or (503) 236-7657.