

SentriLock Spotlight: Changing Your Default Lockbox Hours

The RMLS™ board voted to adjust the RMLS™ default SentriLock hours earlier this year based on feedback received from subscribers after the last change. Default lockbox hours are now 8am-10pm Pacific.



Subscribers will need to take action for these default lockbox hours to be in effect. First, update your SentriCard® using the SentriCard® reader (this is not required if you've been keeping your card in your RAD). Then simply insert the card into each lockbox and wait until the series of beeps is finished.

We know that some of you prefer to set your own lockbox hours based on your clients' needs or your own preferences. We've produced a short video about how to set your own lockbox hours:

(Our trainers say that the later steps in this video, neglecting to use the SentriCard to log in to the SentriLock website *after* inserting a card into the lockbox, is the most frequent mistake users make in this process.)

If you prefer written instructions, see the instructions on changing your lockbox hours in our previous post.