

“Missing” Your In-progress Listing? We Can Help! What’s Coming to RMLSweb Next Week



“Where did my in-progress listing go? I’ve entered it three times and now I can’t find it again!”

The RMLS™ Help Desk frequently receives calls like this, and we’re happy to announce that one of the new features being released on RMLSweb Wednesday, May 27th should solve this frustrating issue.

In-Progress Listing Changes

Help Desk Technician Joanne Fulgaro reports the Help Desk receives over 50 calls a month from subscribers unable to find a listing they had saved in their in-progress list. “This was not only time consuming, but frustrating for our subscribers,” she notes.

After Help Desk staff describes a work-around to access the correct listing, the subscriber could then continue their work where they left off. (At this point, multiple in-progress listings for the same property would exist.) As of Thursday this work-around will not be needed, as the in-progress listings page will function differently, displaying the most recently saved in-progress listing at the top (*above*).

Sidebar Improvements



Subscribers will also notice changes to the right sidebar of the RMLSweb desktop page starting Thursday. A new tabbed interface allows users to toggle between sidebar features without scrolling. The system will keep the last accessed tab

at the top, so if a user only uses a certain feature of the sidebar, the tab will remain on top when they come back. A front/back toggle button also means subscribers utilizing custom columns on searches can send the sidebar behind their search results if needed.

Responsive Menu Bar

Finally, on Thursday we'll be changing the way the RMLSweb menu bar behaves. Users who tire of scrolling up each page to access different parts of RMLSweb will rejoice, as the menu bar will remain fixed at the top of the browser window for convenience. This was a project prioritized for 2015 by the RMLS™ Board of Directors.

We're always trying to make RMLSweb better for subscribers, and hope this latest round of changes will be helpful. Subscribers can always contact the RMLS™ Help Desk at (503) 872-8002 or (877) 256-2169 with questions or suggestions for future improvements.

***DON'T FORGET:** the monthly RMLSweb outage usually scheduled during the last Wednesday of each month from 10pm-2am Thursday will be a little longer this month. RMLS™ technicians will not only be executing new features to the site and performing system maintenance, but also replacing hardware. RMLSweb will be in maintenance mode from 10pm Wednesday, May 27th until **4am** Thursday, May 28th.*