

Ask Technical Terry



This month RMLS™ is proud to debut Ask Technical Terry, a series we aim to offer once a month. RMLS™ subscribers will drive the content—we encourage you to submit any question about RMLS™ to Technical Terry in the comments or by emailing communications@rmls.com. Don't be shy—we won't identify you by name.

Dear Technical Terry,

For some reason, the menu bar at the top of the RMLSweb homepage is appearing vertically and none of the drop-down menus will open! The site worked fine yesterday, and nothing has changed on my end. *What's the deal?*

Sincerely,

Top Producer Teresa

Ah yes, the old “site worked fine yesterday and nothing's changed on my end” issue. Are you using the *Safari* browser to access RMLSweb?

RMLSweb works best with Internet Explorer, Mozilla Firefox, and Google Chrome across all platforms. In most cases, when you experience an odd view or functionality symptoms on RMLSweb, it will either be browser add-ons (that you may not realize were activated when you downloaded some unrelated software) or using a web browser that does not play well with RMLSweb, such as Safari.

Dear Technical Terry,

I'm on vacation, using my iPad, and I need to enter a new listing. I can't seem to find the button that will allow me to add a new listing. Can you help?

Aloha,

Heidi in Hawaii

Heidi, you need to use the Google Chrome web browser on your iPad to achieve full functionality on RMLSweb. And *stop working on vacation!*

Dear Technical Terry,

I just love the RPR website! I would like to search on the RPR website for a property not currently listed on RMLSweb. How do I do this?

**Thanks in Advance,
REALTOR® Rebecca**

Yes you can! Either gain access to RPR by clicking through to RPR from within RMLSweb (use the small RPR button on a listing in RMLSweb) or go directly to RPR's website.

If you access RPR from a listing in RMLSweb, when you land on the RPR page for that listing, you will notice a "find a new address" link immediately to the right of the property address—simply click on the link to open a new screen allowing you to enter any address in the search box. If you go directly to RPR using the link above, you will land on a screen that will allow you to enter any address in the search box.

Good luck!