

Meet My.RMLS.com: Transition to RMLWeb Billing System Starts This Week (Updated May 27)



Meet My.RMLS.com.

RMLS™ will soon introduce this all-new payment system on RMLWeb—but the rollout will be a bit more gradual than originally reported in order to make the transition less disruptive to RMLS™ subscribers.

Instead of rolling out the new system in full on Tuesday, RMLS™ subscribers will have a week (May 24-May 30) to sort out their new login credentials. Beginning May 24, RMLWeb will offer subscribers the option of logging in with their existing RMLWeb credentials OR by using their email address and password.



IMPORTANT: Verify Your Login Information This Week

Beginning Tuesday, May 24th, subscribers are **highly encouraged** to log in to My.RMLS.com using their new login credentials to verify their information. Users will need to log in using the email address associated with their account and their existing RMLWeb password (Private ID). Once logged in, the system will require a password change.

The email address for logging in will be the one most recently specified in the Association Email address on Internet Member Services. RMLS™ recently sent an email to current subscribers

about verifying/changing this address in preparation for this system change.

RMLS™ subscribers who do not verify their login credentials on My.RMLS.com before Tuesday, May 31st risk experiencing disruption to their business once the new system is live.

Full Rollout on Tuesday, May 31st

At approximately 9am on Tuesday, May 31st, the login screen for RMLSw**eb** will change. All RMLS™ subscribers will log in using their email address and password as verified the previous week on My.RMLS.com.

Due to these changes, RMLS™ billing for the third quarter will take place a week later than usual. Bills will still be due on June 25th.

As always, users experiencing difficulties with verifying their information on My.RMLS.com or just unable to log in should contact the RMLS™ Help Desk at (503) 872-8002 for assistance.

Big transitions can be difficult and result in longer wait times. RMLS™ staff have been trained for this transition and will do their best to assist subscribers quickly. RMLS™ thanks subscribers for their patience during this transition.

UPDATE (May 27, 2016):

Due to some technical issues experienced by users this week, RMLS™ will be delaying the roll-out of the new RMLSw**eb** login screen. RMLS™ subscribers, watch the RMLSw**eb** desktop page this week for the latest developments.