

# Supra Lockbox Activity – Updated Through March 21

Minimal changes from previous week

When comparing the week of March 15-21 with the week prior, the number of times an RMLS™ subscriber opened a Supra lockbox increased 1.0% in Washington and decreased 0.4% in Oregon.



*Click the chart for a larger view*

## Archive

View an archive of the Supra lockbox statistical reports on Flickr.

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# Supra Lockbox Activity – Updated Through Week of October 12-18

Down 5.5% in Washington and Oregon

When comparing the week of October 12 – 18 with the week prior, the number of times an RMLS™ subscriber opened a Supra lockbox decreased 5.5% in Washington and Oregon.



*Click the chart for a larger view (Washington, top; Oregon, bottom)*

## Archive

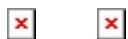
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# Supra Lockbox Activity – Updated Through Week of October 5-11

## Activity Slides in Oregon & Washington

When comparing the week of October 5 – 11 with the week prior, the number of times an RMLS™ subscriber opened a Supra lockbox decreased 7.7% in Washington and 10.4% in Oregon.



*Click the chart for a larger view (Washington, top; Oregon, bottom)*

## Archive

View an archive of the Supra lockbox statistical reports on Flickr.

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# Use Your BlackBerry as Your

# Lockbox Key



eKEY for BlackBerry now available via RMLS™

Good news for all of you BlackBerry fans!

Your BlackBerry smartphone can now be even more versatile as Supra is offering an accessory that will allow you to use it as a lockbox key. You can now purchase Supra's eKEY BlackBerry Fob at RMLS™ offices and sign-up for eKEY Basic or eKEY Professional Service from Supra.

Since the BlackBerry devices don't have infrared (which is needed to open Supra iBoxes), Supra created a fob that converts signals from the BlackBerry into infrared signals.

This should be nice for any agents that love their BlackBerry and don't want to carry an ActiveKEY as well. While the BlackBerry Fob is another piece of equipment that you have to keep handy, it requires little maintenance, as it doesn't need to be charged.

The BlackBerry Fobs are in-stock at our Portland, Vancouver, Eugene, Salem and Roseburg offices. At all other RMLS™ offices, you can call or visit and we will place an order for you.

For more information on using your BlackBerry as an eKEY, what types of BlackBerry devices are compatible and more, visit Supra's website.

**Update:** I heard some folks are wondering what the fob looks like, so here is a photo of it:



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# Supra Lockbox Activity – Updated Through Week of Aug. 17-23

## *Lockbox activity up slightly*

After a drop last week, lockbox activity bounced back in the week of August 17-23 compared to the prior week. In Washington, the number of times RMLS™ subscribers opened Supra lockboxes increased 4.1% and in Oregon activity was up 1.4%.




*Click the chart for a larger view (Washington, top; Oregon, bottom)*

## **Archive**

View an archive of the Supra lockbox statistical reports on Flickr.

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# Firmware Update for ActiveKEY – September 1

Supra is releasing a firmware update for RMLS™ ActiveKEY  users on Tuesday night, September 1. If your ActiveKEY's radio is turned on, the upgrade will happen automatically. To verify that your ActiveKEY's radio is turned on:

- Press your ActiveKEY's On/Off button. The display should show "Ready for Use".
- If the display indicates that the radio is off, you can press "1" to turn the radio ON.

**According to Supra, here's what you can expect from the update:**

*The new firmware will improve your ActiveKEY's performance in several ways.*

*The **Showing Notification ON/OFF** feature enables you to extend your ActiveKEY's battery life (operating time between battery charges) by turning off Showing Notifications on your ActiveKEY. A Showing Notification is a text message that is displayed on the ActiveKEY when an agent opens an iBox. You may opt to turn off Showing Notifications on your ActiveKEY if you:*

- *prefer to receive their showing notifications via email,*
- *do not have active listings,*
- *or do not use the showing notifications that are sent to your ActiveKEY.*

*With the new **Battery Conservation** feature, the ActiveKEY will no longer search for Showing Notifications during the off-peak hours of 9 p.m. to 9 a.m., Daylight Time. Our analysis shows that less than 2% of showings take place during this time. If you live in an area with poor cellular coverage, you may find that this feature increases your ActiveKEY's battery life.*

*Finally, with the new **Quick Charge** feature it will take less time for your ActiveKEY's battery to charge.*

For a complete list of new firmware features, read: [ActiveKEY Firmware Update 1.14](#)

**P.S.** – Supra has also added a new “Safe Mode” feature if your key gets too hot. However, they still advise that you do not leave your key in spaces with extreme temperatures.

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## **Supra Lockbox Activity – Updated Through August 24**

### ***Lockbox activity down slightly***

After an increase last week, lockbox activity dipped slightly in the week of August 10-16 compared to the prior week. In Washington, the number of times RMLS™ subscribers opened Supra lockboxes decreased 3.4% and in Oregon activity was down 1.4%.



*Click the chart for a larger view (Washington, top; Oregon, bottom)*

### **Archive**

View an archive of the Supra lockbox statistical reports on Flickr.

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## **RMLS™ Portland Office: No ActiveKEY Supply**

**Update (October 2, 2009):** We are still experiencing intermittent shortages of ActiveKEY supplies at several offices, please check RMLSweb for the latest information.

Unfortunately, due to a parts shortage at Supra, we currently have no supply of ActiveKEYs at our Portland office. We are working to obtain inventory as soon as possible. In the meantime, if you're in the Portland area please call the RMLS™ Front Desk at 503-236-7657 if you need a new key at this time, and we'll do our best to find a solution for you.

If you're in a real bind, like you've lost your ActiveKEY or it is broken and we can't find a solution for you right away, remember that according to the RMLS™ Rules and Regulations:

*(The) Participant Broker in each office shall be allowed to loan his or her personal lockbox key to RMLS™ subscriber keyholders within such office. While on loan, the full responsibility for use of the key, including compliance with all Rules, remains with the Participant Broker. The purpose of this exception is to accommodate occasional needs created when a subscriber keyholder's own key is temporarily unusable.*

In case you don't know, the "participant broker" at your office is the person who is responsible for all of your office's dealings with us.

So, to put this all in more general terms: the participant broker at your office can lend his or her key to you in emergency situations, keeping in mind that if anything happens, the responsibility lies with the participant broker.

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**Supra Lockbox Activity –**

# Updated Through August 2

## *Downward trend continues*

Comparing July 20, 2009 through August 2, 2009 the number of times RMLS™ subscribers opened Supra lockboxes decreased 15% in Washington and 5.4% in Oregon.



*Click the chart for a larger view (Oregon, left; Washington, right)*

## **Archive**

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# A Realtor's ActiveKEY + Frozen Pizza + Peanut Butter Cup + GEO Metro in the Sun = ?

*Short video shows why RMLS™ subscribers should keep their ActiveKEYs out of the heat this week*

We're going to have some serious heat in most of Oregon & Southwest Washington this week. As you try to stay cool in the hot weather, keep in mind this friendly ActiveKEY battery tip from Supra:

*"Temperature extremes can affect battery performance. If the ActiveKEY is below 0° C (32° F) or above 40 ° C (104° F), it*



*will not charge. During very cold or hot times of the year, bring your ActiveKEY in from your car at night and between showings."*

Also, watch this short video that poses the question – what happens when you leave an ActiveKEY, a frozen pizza and a frozen peanut butter cup in my 1997 Geo Metro that is parked in direct sunlight?

We filmed this a few weeks ago when it was up to about 94 degrees, so keep in mind that you might see more dramatic results in the next few days. Anyone have any other suggestions for things we should try to melt in my car?

**PS:** We really do recommend that you remove your key from your car if it's going to be parked in the sun for a long time – especially for agents that go to our Portland office – because we currently have a limited supply of ActiveKEYs due to a parts shortage at Supra. If you do need to get a new ActiveKEY, please call ahead at 503-236-7657 to ensure that we have one available for you.