


Firmware Update for ActiveKEY – September 1

Supra is releasing a firmware update for RMLS™ ActiveKEY  users on Tuesday night, September 1. If your ActiveKEY's radio is turned on, the upgrade will happen automatically. To verify that your ActiveKEY's radio is turned on:

- Press your ActiveKEY's On/Off button. The display should show "Ready for Use".
- If the display indicates that the radio is off, you can press "1" to turn the radio ON.

According to Supra, here's what you can expect from the update:

The new firmware will improve your ActiveKEY's performance in several ways.

*The **Showing Notification ON/OFF** feature enables you to extend your ActiveKEY's battery life (operating time between battery charges) by turning off Showing Notifications on your ActiveKEY. A Showing Notification is a text message that is displayed on the ActiveKEY when an agent opens an iBox. You may opt to turn off Showing Notifications on your ActiveKEY if you:*

- *prefer to receive their showing notifications via email,*
- *do not have active listings,*
- *or do not use the showing notifications that are sent to your ActiveKEY.*

*With the new **Battery Conservation** feature, the ActiveKEY will no longer search for Showing Notifications during the off-peak hours of 9 p.m. to 9 a.m., Daylight Time. Our analysis shows that less than 2% of showings take place during this*

time. If you live in an area with poor cellular coverage, you may find that this feature increases your ActiveKEY's battery life.

*Finally, with the new **Quick Charge** feature it will take less time for your ActiveKEY's battery to charge.*

For a complete list of new firmware features, read: [ActiveKEY Firmware Update 1.14](#)

P.S. – Supra has also added a new “Safe Mode” feature if your key gets too hot. However, they still advise that you do not leave your key in spaces with extreme temperatures.