

# Getting Up to Speed on RMLSweb News: Ask Technical Terry



*[Ask Technical Terry](#) is a series RMLS™ aims to offer once a month. RMLS™ subscribers will drive the content—submit any question about RMLS™ to Technical Terry in the comments or by emailing [communications@rmls.com](mailto:communications@rmls.com). Don't be shy—we won't identify you by name.*

**Dear Technical Terry,**

**My-oh-MY is the market abuzz about the upcoming Coming Soon-No Showing status and the changes to Authorization to Exclude! I think I've also heard rumor of a forms change rollout and a new showing scheduler being added to RMLSweb. I'm really concerned that much of what I'm hearing is just rumor. Can you guide me to where I can get more info on these important changes?**

## Concerned Clarice in Clackamas

Hi CCC-

Why, yes I can! Your perspective that the market is “abuzz” about the upcoming changes is spot on.

RMLS™ communicates information in a variety of ways. We understand that some subscribers rely on the [RMLSweb desktop page](#) for information, others rely on the RMLS™ Weekly Report, sent on Monday mornings, and others still really like subscribing to [our blog on RMLScentral](#) for information.

For example: on the day I’m writing this, the RMLSweb desktop page has links to an array of useful information about the projects you mention:

**Breaking News**

**Get Ready for Exciting RMLSweb Improvements Coming in Early May**

RMLS™ plans to release [three big projects](#) on RMLSweb in early May—learn about them now to hit the ground running when they go live.

[ShowingTime Showing Management Software](#). Subscribers will be able to schedule showings for a listing from inside RMLSweb, eliminating the phone tag that can slow down the process of securing a property showing.


[Coming Soon/No Showing Status](#). This new listing status is for short-term use while subscribers prepare a listing for active status.

- View a redlined version of [Oregon](#) and [Washington](#) listing contracts.
- View a redlined version of [the Authorization to Exclude from MLS Addendum](#).
- View a redlined version of [the RMLS™ Rules and Regulations](#).

[2017 Forms Change](#). This regular improvement to the forms and fields of RMLSweb is a direct result of input from RMLS™ subscribers.

- View a [complete summary of forms changes](#).
- [Preview revised input and supplement listing forms](#). (Green highlights indicate new items, blue indicate items that have moved location, and yellow highlights indicate items which have been changed.)
- [Preview updated Oregon and Washington listing contracts](#).

Implementation of these new components of RMLSweb takes time—all these projects will be released on RMLSweb during an overnight outage taking place in early May. Watch the RMLSweb desktop for advance notice of this outage as details are confirmed.



We send out the RMLS™ Weekly Report at 6 AM every Monday morning. In it you will find much of the same information shown on the RMLSweb desktop. The email address we use to send RWR is the address you provide to us in the User Preferences section of RMLSweb, shown here:

## My Account Information



You can manage your RMLS subscriber account and RMLSweb contact information in this tab.

RMLS Subscriber Account Info:	To manage your subscriber account (address, phone number, receipt history, pay bills online, etc.), please go to <a href="http://my.rmls.com">http://my.rmls.com</a> .
Private ID:	<a href="#">Change Private ID</a>
RMLS Subscriber Account Contact E-mail:	asktechnicalterry@rmls.com (as of 4/12/2018 5:08:35 PM) <a href="#">Edit RMLS Subscriber Account contact e-mail</a>
	E-mail address stored by RMLS for communications regarding your account (Includes invoice, market action).

(If you're not receiving the email, it could be that your email account filters the email to your junk or spam folder. Check there!)

Last, but certainly not least, is the RMLScentral blog. You can find articles on the blog that cover the same topics and others, with the added benefit of visible subscriber feedback and questions. Access the blog from the RMLSweb desktop page by clicking on the appropriate link in the Links section, seen here:



I sure hope this information helps, Clarice. We realize that your days are very busy, and as such we try to provide information in a variety of channels/formats, hoping one or more will work well for you.

TT

Hey, Technical Terry!

Clarice is my team member and while *she* may have plenty of time in the office to subscribe to the RMLS™ blog and read news as soon as it's released, *I* am in my car all the time. Showings, trips to the RMLS™ office, picking up closing gifts—it seems the hours I spend in traffic every day take me away from RMLS™ communications. Any suggestions there, smarty pants?

Cody Clark, Clarice's Coworker in Clackamas

Hey...CCCCC!

First things first: *don't read this (or anything else from RMLS™) while driving!*

That said, I do indeed have the very thing for you: [Real Talk with RMLS™](#), our podcast! We unveiled our first episode just about a year ago, and our audience has been growing steadily ever since. Episodes are offered regularly, and listeners can expect that big projects like the ones Clarice was interested in will be covered in an episode very soon.

Real Talk with RMLS™ is available on [iTunes](#) and [Google Play](#). We hope you will pass some of your time sitting in traffic by learning about RMLS™ projects this way!

Technical Terry